**BASIC LAUNDRY INFORMATION**

- Common laundry rooms are located in Phase I and Phase II near the administrative buildings (A & X) and available 24/7

  **TIMING**
  - Wash Load – 30 minutes (machines lock)
  - Dry Load – 45 minutes (machines do not lock)

- Residents can monitor laundry room usage and their load at [www.laundryalert.com](http://www.laundryalert.com) (password Toro)

- Machines are High Efficiency, therefore, residents should use designated detergent or ¼ of non-high efficiency detergent

**LAUNDRY PAYMENT**

- Laundry Machines accept funds via a Wash Laundry Card (no cash or coins accepted).

  **COSTS**
  - Wash Load - $1.50
  - Dry Load - $1.00
  - Wash Laundry Card - $0.00 (key)
  - Wash Laundry Card - $2.00 (card)
  - Wash Laundry Card - $5.00 (cash)

- Residents can check the value of, load funds onto or purchase a Wash Laundry Card in Building A during business hours.

- Wash Laundry Card Machines accept cash (denominations as low as $5) or credit/debit card (denominations as low as $10).

**MACHINE OR CARD CONCERNS**

Residents with Wash Laundry card concerns (e.g. defective card with value on it) should request a Card Refund Kit from University Housing Building A staff.

Residents with Wash Laundry machine (washer, dryer or card) concerns should report it via

- Phone: 1800-342-5932 or 1866-754-3404
- Online: [www.fixlaundry.com](http://www.fixlaundry.com)
- App: FixLaundry

Available for Mobile

- [Apple](#)
- [Android](#)
- [Windows](#)

*All information accurate as of August 1, 2015*