Use of University and Private Vehicles

Guideline

Risk Management/EHOS
California State University, Dominguez Hills
March 2014
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Introduction
The following represent California State University Dominguez Hill’s (CSUDH) guidelines regarding the use of vehicles on University or State business.

Questions regarding guidelines on the use of University and private vehicles on University or State business should be directed to Risk Management/Environmental Health and Occupational Safety (RM/EHOS) at 310-243-2895.

Our campus is responsible for keeping current on any changes to CSU guidelines and California laws and regulations on the use of vehicles. Additionally, our campus is responsible for obtaining official driving records on its employees who use vehicles on University or State business from the Department of Motor Vehicles.

Use of University (CSUDH) Vehicles
University (CSUDH) vehicles are to be used when cost savings can be realized.

University vehicles shall be used only in the conduct of University or State business. This means “only when driven in the performance of, or necessary to, or in the course of, the duties of University employment.” No University officer or employee shall use, or permit the use of, any University vehicle other than in the conduct of University or State business.

Only University employees may drive University vehicles. The campus may not loan or lease a University vehicle to any non-state entity, including CSU auxiliary organizations.

Use of a University vehicle as a livery of conveyance for non-University or State business will result in the vehicle not being covered by the State Motor Vehicle Liability Self-Insurance Program (VELSIP) in the event of a loss. The term livery of conveyance refers to the transporting of people or goods for hire. It includes conveyance by taxi service, motor carrier, or delivery service.

Definition of University (CSUDH) Employees
University employees are defined as persons holding a university approved job classification in good standing. This includes all CSUDH faculty, staff, and student assistants and persons on appointed volunteer status. Persons who are not CSUDH employees are not authorized to drive University vehicles. This includes students (unless appointed as volunteers).

Definition of University (CSUDH) Vehicles
A University vehicle is defined as a motorized device for land transportation owned, leased, or rented by the University, State or any State agency, including and not limited to automobiles, trucks, golf carts and tractors.
Motorcycles and Bicycles
Motorcycles and bicycles shall not be used in carrying out University or State business, except for police motorcycles as approved by the campus president. Bicycles that are used solely on campus property are exempted contingent upon completion of the defensive driving course and as approved by the campus president; use of a helmet is mandatory.

Parking
University-owned vehicles should be properly parked in their designated campus location when not in use. A University vehicle may be parked at the University employee’s home, with prior approval, only when the vehicle is to be used in the conduct of University or State business the same day or on the next succeeding workday as defined below. Parking overnight at a University employee’s home is permissible when an employee is departing on or returning from an official trip away from the employee’s headquarters under circumstances which make it impractical for the employee to use other means of transportation, or where the employee’s home is reasonably en route to or from his/her headquarters or other place where he/she is to commence work the following day. When such situation occurs, the vehicle shall be parked off the street where feasible, or where the hazards of accidental damage, theft, and vandalism are reduced.

Misuse of University Vehicles
The following conditions are considered to be a misuse of University vehicles:

- Driving a University vehicle without authorization by proper University officials.
- Driving without a valid California or other State operator’s license of the appropriate class for the type of vehicle being driven.
- Permitting a person who is not a University employee to drive a University vehicle.
- Engaging in unsafe practices, including failure to use and to ensure that all passengers use all available safety equipment in the vehicle being operated. Safety equipment includes seat belts and/or shoulder harnesses.
- Falsification of travel logs, travel authorizations, defensive driver training program certificates, accident reports, or other forms relative to the use of the vehicle.
- Improper storage or parking of University vehicle.
- Personal use or conveying passengers other than persons directly involved with University or State business, except with the approval of employee’s immediate supervisor.
- Failure to comply with any law, regulation, or policy regarding the use of University vehicles, including the requirement to have satisfactorily completed a CSU approved defensive driver training course. Employees misusing University vehicles may be personally liable for damages to persons or property caused to third parties and the legal expenses of defense. Employees who misuse University vehicles may also be subject to disciplinary action by the University. Any such disciplinary action will be pursuant to the affected employee’s applicable collective bargaining agreement.
Campus Authorization for Usage and Campus Responsibilities

CSUDH’s administration will designate an individual(s) responsible for monitoring the use of University vehicles. The designated individual(s) is responsible for determining who meets the definition of a University employee and who is authorized to drive on official University or State business and the types of vehicles they are qualified to use.

Control

It is necessary for our campus to establish one point of control in order to:

- Assure adherence to Executive Order 691, Motor Vehicle Inspections – Delegation of Authority
- Fulfill the maintenance, safety and seat belt requirements.
- Control usage in accordance with Federal, State of California, CSU, and campus laws, regulations, policies, and procedures.
- Verify and maintain use/travel logs.
- Ensure prompt reporting of motor vehicle accidents and a post-accident review by a safety coordinator and/or supervisor (this includes completion of the Supervisor’s Report of Vehicle Accident, STD. 274).
- Issue instructions and guidelines and clarify all relevant laws, regulations, policies, and procedures.

Usage Violations

It is the responsibility of the campus to control and regulate misuse. When misuse is discovered, it is the responsibility of the campus to determine the cost incurred and send notification to the Executive Vice Chancellor/Chief Financial Officer and the Vice Chancellor for Human Resources. The campus administration may determine what disciplinary action, if any, is to be taken against the employee including but not limited to recovery of costs associated with the misuse.
Criteria for University or Privately Owned Vehicle Usage

The campus vehicle fleet manager must determine that the following criteria have been met before releasing a University vehicle to an employee or authorizing an employee to use a private or personal vehicle on official University or State business:

- The person requesting vehicle use is, in fact, a University employee in active, State-funded pay status or in appointed volunteer status.
- Written approval of the use has been given by an individual authorized by the president to grant such approval.
- The campus has requested a copy of the person’s driving record from the Department of Motor Vehicles at least once every four years and it is judged by the campus that the person has an acceptable driving record. See CVC 1808.1 and State Administrative Manual (SAM)-0751 Operator Requirements.
- The person has satisfactorily completed a CSU-approved defensive driving course and maintains a good driving record. For those who regularly drive on University or State business (which is defined as being equal to or greater than once a month or equal to or greater than 12 times annually) they must complete a defensive driving training every four years.
  - If the person has not completed such a course, a nonrenewable, temporary permit to drive a University, private or personal vehicle that is valid only until defensive driving training can be scheduled but no more than 90 days post issuance of the permit may be issued.
- Risk Management/EHOS can assist with scheduling on-line defensive driving training.

A person who drives less than once a month or less than 12 times annually need not complete the above course.

- The person has a valid California or other State driver’s license in his/her possession and the driver’s license is of the correct class for the type of vehicle he/she is driving.
- A visiting employee from another country here for more than six months must have a valid United States driver’s license in their possession in order to drive a University or State vehicle. Anyone who does not have a valid United States driver’s license should contact the Office of Risk and Insurance Management in Sacramento.
- The campus has ensured that the driver is familiar with all applicable changes to the California Vehicle Code.
- The following certification shall be required before an employee is authorized to drive a University vehicle or private vehicle on University or State business. This certification shall be made each time the employee accepts the keys to a University vehicle.

“I am in possession of a valid California or other State driver’s license. I certify that I have not been issued more than three moving violations or have been responsible for more than three accidents (or any combination of more than three thereof) during the past twelve month period.”

Signed: ________________________________ Date: __________________________
Driving Record

When driving records raise significant doubt as to a person’s ability to drive safely, permission to drive on University or State business should be re-assessed on a case-by-case basis. When a person has been involved in accidents or has received traffic citations in such numbers or of such gravity as to be a matter of concern, his/her driving record must be obtained from the Department of Motor Vehicles for re-evaluation. Similar action must be taken if there are other indications of driving problems and/or the campus vehicle fleet manager concludes that the driver should be re-examined. Continuation of authority to drive on University or State business depends upon evaluation of the report from the Department of Motor Vehicles. California Vehicle Code 12810.5a and 12810.5b address the DMV’s “negligent operator violation points”.

CSUDH participates in the California Department of Motor Vehicle’s Employee Pull Notice Program (EPN):

Information to be Provided to the Driver

The campus vehicle fleet manager is responsible for providing the driver of a University vehicle with the following information:

- The procedures for emergency repair and for reporting accidents.
- Proper storing and parking procedures for University vehicles.
- The correct gasoline and oil to be used in the vehicle.
- What constitutes misuse, including failure to use seat belts and/or shoulder harnesses.
- That monthly use logs must be filled in completely for each trip, regardless of the duration, miles driven, or the purpose; if the trip is longer than one day, a new entry for each day must be made.
- That all necessary documents are in the glove compartment of each vehicle. (It is the task of the campus vehicle fleet manager to ensure that a current copy of all necessary handbooks, accident report forms (STD. 269, and travel logs, etc., are in the glove compartment of each University vehicle.)
- That dogs may not be transported in University vehicles, with the exception of a seeing-eye, K-9 or service dogs.
- That University employee may not pick up hitchhikers in a University vehicle.

The campus vehicle fleet manager may decide upon further restrictions for which the employee driver will be equally responsible.

Reminder Stickers

Cars should have reminder stickers in appropriate locations for such purposes as ensuring use of seat belts, use of appropriate oil and gasoline and non-smoking requirements.
Use of Privately Owned Vehicles

Authorization to Use Privately Owned Vehicles

Management has the responsibility for authorizing persons to drive privately owned vehicles to conduct official University or State business. This responsibility may be delegated to the lowest practical supervisory level who can exercise proper control.

Before a person may be authorized to use a privately owned vehicle to conduct University or State business, the person must certify in writing that the vehicle used will always be:

- Covered by liability insurance in at least the following amounts:
  - $15,000 for personal injury to, or death of, one person,
  - $30,000 for personal injury to two or more persons in one accident, and
  - $5,000 for property damage;
- Adequate for the work to be performed;
- Equipped with safety belts in operating condition; and
- In safe mechanical condition as required by law.

This certification will be recorded on STD. Form 261, Authorization to Use Privately Owned Vehicles on University or State business. The completed authorization form shall be retained by the supervisor empowered to approve the use of privately owned vehicles.

Authorization forms will be valid for a period not to exceed one year. Once completed, STD. Form 261 may be initialed and dated annually by the employee to certify that it is current.

The supervisor shall verify that there is a fully executed current authorization form on file before signing a Travel Expense Claim, STD. Form 262, for the claimant. This will help assure that the person is aware that the coverage must be provided by the person’s insurance rather than through any State sponsored insurance program. The person’s signature on the Travel Expense Claim shall certify that the minimum insurance and safety requirements were in effect and had been properly recorded before the privately owned vehicle was used.

Each person who plans to drive a privately owned vehicle should be aware that the liability coverage maintained by the University/State (ORIM) is only applicable to that liability of the person which is over and above the liability insurance maintained by the person. (Insurance Code 11580.9)
Motor Vehicle Accidents – University or State Vehicles

University employees involved in an accident while driving a University or State-owned vehicle, or a privately owned vehicle on official University or State business, will make no comment or statement regarding the accident to anyone except police, other State officers or employees, or an identified representative of the State’s contract adjuster.

Subsequent to any accident involving a University or State-owned, or rental vehicle, or a privately owned vehicle driven on official University or State business, all communications regarding claims, including summons and complaints, must be forwarded immediately to the Office of General Counsel in the Chancellor’s Office, with a copy to the Office of Risk and Insurance Management, Department of General Services (ORIM) and Systemwide Risk Management & Public Safety for disposition. The transmittal letter should include the date and place of service, together with any other pertinent information.

Reporting Vehicle Accidents

The driver of a University or State-owned or rental vehicle involved in an accident will record all pertinent information on the Accident Identification Card, STD. Form 269, before leaving the scene of the accident. If another vehicle is involved, the appropriate portion of the STD. Form 269 will be detached and given to the driver of the other vehicle. Blank Accident Identification Cards should be kept in the glove compartment of each University or State-owned vehicle.

All vehicle accidents which result in injury to any person, or which involve significant damage to property must be reported immediately by telephone (916-376-5302) or FAX (916-376-5277) to the ORIM in Sacramento. If an accident involving bodily injury or significant property damage occurs on a weekend, call (916) 376-5295 and leave a voice mail message. The caller will be contacted on the next business day for more details. In addition to reporting to ORIM, a copy of the report should also be forwarded to the Office of General Counsel and Systemwide Risk Management & Public Safety in the Chancellor’s Office.

Report of Vehicle Accidents – STD. Form 270

All motor vehicle accidents involving a University or State-owned vehicle or any vehicle being used on University or State business must be reported within 48 hours, utilizing STD. Form 270, Report of Vehicle Accident, to:

ORIM
707 Third Street
First Floor
West Sacramento, CA 95605

Refer claimants or their representative (insurance carrier, rental car agency and attorney) who may contact you directly to ORIM. Claimants can call (916) 376-5302 or 1-800-900-3645.

Reporting the accident by telephone or FAX does not replace the need to send the STD. Form 270 within 48 hours to ORIM. Additional instructions are shown on the STD. Form 269.
University employees involved in a vehicle accident while on University or State business will comply with those instructions and retain the card for review by the supervisor and as an aid in the completion of other accident reporting forms. (STD. Form 270) Please refer to ORIM’s “Ok, You’ve Had a Motor Vehicle Accident, So Now What Happens?” hand-out.

When a University or State vehicle is struck while parked unattended and the damage is under $1,000.00, and the name (or license number) of the party causing the damage is unknown, STD. Form 270 must be completed; in similar cases where the damage is over $1,000.00, the custodian of the vehicle will complete only that portion of STD. Form 270 listing identification of custodian and vehicle, location, time damage probably occurred, and signature. Campuses are responsible for developing a policy and procedure for addressing those occasions where damages are incurred to an unoccupied University or State vehicle.

ORIM has contracted with a private adjusting company to conduct accident investigation and adjusting services upon ORIM’s request. Employees contacted by a representative of this contractor may verify that they have been retained by ORIM by calling (916) 376-5302.

**Distribution of STD. Form 270**
The completed STD. Form 270 is distributed in one of two ways depending upon the type of vehicle in use by the University employee at the time of the accident. Distribution will be as follows:

**State Pool Vehicle**
Where a State pool vehicle is involved, the University will send the original of STD. Form 270 to the Office of Risk and Insurance Management, Department of General Services, and a copy to the State garage from which the vehicle was dispatched. The garage copy is required to show what vehicle repairs are necessary. A copy should be forwarded to the campus vehicle fleet manager to be used to compile statistical reports and to use in accident prevention activities. The campus will be notified of the total cost of repairs. This information may be used to obtain reimbursement from a University employee driver when misuse of the vehicle is involved.

**CSU-Assigned State Vehicle and CSU-Owned Vehicle**
For CSU-assigned vehicles, the CSU will send the original STD. Form 270 to ORIM; additional copies will be retained for campus and Chancellor’s Office use and accident statistics required by the Governor’s Safety and Workers’ Compensation Program.

**Note:**
Motor Vehicle Accidents

Privately Owned Vehicles
An accident that involves a privately owned car or commercial automobile rental being driven on University or State business will be reported on STD. Form 270. The report should be clearly marked “Privately Owned Vehicle Involved” or “Rental Vehicle.”

The original form should be sent to ORIM; while a copy is retained by the campus with an additional copy retained by the University employee-driver.

Rental Vehicles
When university employees rent a vehicle under the State of California car rental agreement negotiated by the State, they are covered by an insurance policy provided by the car rental agency as a provision of the State contract. Employees who are involved in an accident while driving a State contract rental car must complete the STD. Form 270 and STD. Form 274.

When renting a vehicle for University or State business, do not change the rental agreement terms. A change in terms may not be covered under the insurance contract with the rental agency. No rental agreement will allow for use of 15 passenger vans.

Motor Vehicle Accidents – General Information

Supervisor’s Review
The designated manager of each driver involved in an accident will take the following actions:

- Investigate each accident promptly and thoroughly.
- The designated manager who authorized or permitted the employee to use the vehicle will ensure that the employee completes the STD. Form 270 or will do it for him/her if the employee is unable to do so. The supervisor will also inform the Auto Liability Self Insurance Unit (ORIM) when the employee is unable to do so. (See SAM Section 2440 for other responsibilities of the supervisor in regard to vehicle accidents.)
- Prepare a Supervisor’s Review of State Driver Accident, STD. Form 274, or an equivalent report. (It is recommended that the agency copy of the completed STD. Form 270 be used for reference when preparing a STD. Form 274)
- Initiate any appropriate corrective action, verbal or written with a goal of preventing future automobile accidents from occurring. The corrective action taken should be documented in the departmental personnel records.
- Forward copies of the completed form as directed by campus administration. The purpose of STD. Form 274 is to aid in preventing University employee driver accidents. It will be used to determine if the accident was avoidable and what actions the driver should have taken to avoid the accident. It will also be used to determine specific needs for accident prevention training and in the establishment of administrative policy.
Use of Police Accident Reports
Any designated manager who is investigating a University vehicle accident is an “interested party” and is entitled to read, and make notes from, police reports. Such reports will usually be on file within 48 hours at the office of the police agency that has jurisdiction over the place of the accident. For accidents occurring outside incorporated areas, contact the California Highway Patrol; for those within cities, contact the local police department.

Copies of University vehicle reports made by the Highway Patrol may also be obtained by written request to the California Highway Patrol, nearest to the accident scene. There is no charge for this service. If the investigating supervisor thinks it advisable, he/she may contact the investigating officer through the Highway Patrol Area Commander, or through the office in charge of the local police department traffic unit.

Motor Vehicle Liability Insurance
A Vehicle Liability Self Insurance Claims Unit has been established within ORIM, to respond to claims of bodily injury and/or property damage of others, which occur during University use, operation or maintenance of self-propelled land vehicles. Evaluation and payment of claims will be made by ORIM following statutory provisions of Sections 17000 and 17001 of the California Vehicle Code and other laws applicable to claims against the State of California. This program protects any officer or employee of the University against all motor vehicle liability claims made by third parties while operating a vehicle in the course and scope of employment.

If a third party makes a claim for liability through the CSU Claim process, and it is determined that the claim is a vehicle liability claim (involving licensed or motorized equipment), then the Systemwide Office of Risk Management will submit the claim to ORIM and notify the campus.

The Vehicle Liability Self Insurance program is designed to provide reimbursement to third parties only (when an accident is the fault of the CSU driver). It is not designed to reimburse University employees.

Note that ORIM limits auto liability coverage to $1,000,000 for accidents involving approved student and/or volunteer drivers.
An employee’s personal automobile insurance policy is the primary coverage for liability and damages in the event of an accident while on University or State business under the following circumstances:

- The employee has failed to obtain a “non-availability” slip from the State contract rental vehicle agency before proceeding to a non-state contract rental agency.
- The employee has rented a vehicle from an agency other than the State vehicle contract agency.
- The employee is driving his/her personal vehicle (whether or not a University or State vehicle was available). (Insurance Code 11580.9)

Claims paid by private insurance for accidents to privately owned vehicles while being operated on University or State business are not reimbursable from CSU funds. An employee may seek relief from out-of-pocket expenses such as deductibles via the CSU claims process. Information on how to file a claim with the CSU can be found at [http://www.calstate.edu/risk_management/claims/] or through the campus risk manager.

ORIM has agreed to pursue the party responsible for the accident to recover the CSU’s costs of repairs. Copies of the repair invoices, and any other expenses, should be forwarded as soon as possible to their office at 707 Third Street, First Floor, West Sacramento, California 95605, Attn: Claims Manager.

Please refer to the “Ok, You’ve Had a Motor Vehicle Accident in a Rent-a-Car, So Now What Happens?” hand-out.

**Repairs and Warranties**

**Repairs to CSU-Owned Vehicles**

Whenever possible, minor repair of CSU-owned vehicles will be performed in campus automotive service shops. The campus has the discretion to set the campus vehicle fleet manager’s approval requirement on repair estimates. It is recommended that where the parts costs exceed $1,000 or when replacement of the vehicle may be a consideration, that campus guidelines require campus vehicle fleet manager approval.

For commercially performed repairs the campus has the discretion to set the campus vehicle fleet manager’s approval requirement on repair estimates and the number of estimates to be obtained. It is advisable that when the cost of repair will be greater than $1,500, an attempt is made to obtain three estimates. (If three estimates are not obtainable, an explanation should be retained in the vehicle repair file.) Preferably, one of the estimates should be from an authorized dealer of the vehicle involved.
Adequate estimates must quote flat rates on labor for parts replacement and net prices on parts, when applicable, for comparable jobs or job elements. When parts are to be repaired or straightened rather than replaced, estimated time costs are acceptable. All costs must be itemized.

Each estimate will be submitted in triplicate to the campus vehicle fleet manager, who will make the award to the estimator who has included all the work required to repair the vehicle, not necessarily the lowest bidder. If hidden damage is found after the vehicle has been dismantled, the inspector may authorize any necessary supplementary cost.

The accepted estimate is distributed as follows:
- The original is attached to the invoice.
- One copy is retained in the campus vehicle repair file.
- In accident cases, a copy is furnished to ORIM.

**Warranty Inspection and Repairs**
All CSU-owned vehicles should be inspected for parts that show defects in material and/or workmanship in time to take full advantage of manufacturer’s warranty replacement provisions before their expiration. The Owner’s Manual supplied with each new vehicle contains the warranty coverage for that vehicle. The first 12,000-mile preventive maintenance service should be performed prior to expiration of warranty, i.e., before the speedometer has reached 12,000 miles or the vehicle has been in service one year, whichever comes first.

Manufacturers occasionally initiate changes during the model year to be applied retroactively. When notified of such changes, the campus shall ensure that they are made by the authorized dealer at no cost to the CSU.

**Operator Inspection**
The operator of a vehicle has an obligation to inspect the vehicle before driving it. The vehicle should be checked visually to assure that such items as the tires are in good condition and adequately inflated, that the side-view mirror is usable, that there is a gas cap, spare tire, and a jack. The brakes, lights, and other controls should be tested for satisfactory performance. Suspected problems noticed by the operator while using the vehicle should be noted on a Trip/Daily Operator Checklist, which should be kept in the vehicle.
Appendices

Required Certificate to be completed before driving on University/State Business

The following certification shall be required before an employee is authorized to drive a University vehicle or private vehicle on University or State business. This certification shall be made each time the employee accepts the keys to a University vehicle.

I am in possession of a valid California or other State driver’s license. I certify that I have not been issued more than three moving violations or have been responsible for more than three accidents (or any combination of more than three thereof) during the past twelve month period.

Employee Name: ________________________  Department: ________________________

Employee Signature: ________________________  Date: _________________

The above employee is authorized to operate a University/State or personal vehicle on official business and has taken and passed a CSU approved defensive driving training course within the last four (4) years.

Supervisor: ________________________  Date: _________________

Supervisor signature: ________________________

A copy of the completed certificate should be sent to RM/EHOS and the original retained by the Department
STD. 291 – Authorization to use Privately Owned Vehicles on State Business


I. CERTIFICATION

In accordance with State Policy (S.A.M. 0733 & 0754) approval is requested to use privately owned vehicles to conduct official State business.

I hereby certify that, whenever I drive a privately owned vehicle on State business, I will have a valid driver’s license and proof of liability insurance in my possession, all persons in the vehicle will wear safety belts and the vehicle shall always be:

1. Covered by liability insurance for the minimum amount prescribed by State Law ($15,000 for personal injury to, or death of one person; $30,000 for injury to, or death of, two or more persons in one accident; $5,000 property damage). Vehicle Code Section 16020 (effective July 1, 1985) requires all motorists to carry evidence of current automobile liability insurance in their vehicle.

2. Adequate for the work to be performed.

3. Equipped with safety belts in operating condition.

4. To the best of my knowledge, in safe mechanical condition as required by law.

I understand that the mileage rate I claim is full reimbursement for the cost of operating the vehicle, including fuel, maintenance, repairs and both liability and comprehensive insurance.

I further certify that, while using a privately owned vehicle on official State business, all accidents will be reported on form STD. 270 within 48 hours (S.A.M. 2441).

I understand that permission to drive a privately owned vehicle on State business is a privilege which may be suspended or revoked at any time.

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II. APPROVAL

Use of a privately owned vehicle on State business is approved.

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III. RENEWAL

I have reviewed the above certification and approval and certify that the information provided is correct and valid.

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</thead>
<tbody>
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</tbody>
</table>

I have reviewed the above certification and approval and certify that the information provided is correct and valid.

<table>
<thead>
<tr>
<th>EMPLOYEE’S SIGNATURE</th>
<th>APPROVING AUTHORITY SIGNATURE</th>
<th>DATE APPROVED</th>
</tr>
</thead>
<tbody>
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</table>

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<table>
<thead>
<tr>
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<th>APPROVING AUTHORITY SIGNATURE</th>
<th>DATE APPROVED</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
## STD. 262 – Travel Claim


<table>
<thead>
<tr>
<th>Location Where Expenses Were Incurred</th>
<th>Meals</th>
<th>Transportation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date Time</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Subtotals**:
- 0.00
- 0.00
- 0.00
- 0.00
- 0.00
- 0.00
- 0.00
- 0.00
- 0.00
- 0.00

**Claim Total**: $20.00
INSTRUCTIONS

Expense accounts are to be submitted at least once a month and not more often than twice a month, except where the amount claimed is less than $50; the claim need not be submitted until it exceeds $10 or until June 30, whichever occurs first. Requests for reimbursement of out-of-state travel expenses must be submitted separately. Requests for reimbursement of travel expenses which are incurred at different fiscal years must be claimed separately. A brief statement, if possible, of the purpose or objective of the trip must be entered on the line immediately below the last entry for each trip. If the trip is for several trips for the same purpose or objective, one statement will suffice for those trips. Vouchers which are required in support of various expenses must be arranged in chronological order and attached to the claim. Each voucher must show the date, cost, and nature of the expense.

MULITPLE PAGES: If your claim is more than one page, indicate page number and total number of pages. DO NOT total each page. Use subtotals and note the total amount of the claim on the last page of the claim in the space for "TOTALS" and "CLAIM TOTAL."
**STD. 270 - Vehicle Accident Report**


---

### VEHICLE ACCIDENT REPORT

<table>
<thead>
<tr>
<th>STATE OF CALIFORNIA - DGS ORM (VFR 20008)</th>
</tr>
</thead>
<tbody>
<tr>
<td>THIS REPORT MUST BE MAILED WITHIN 48 HOURS AFTER ACCIDENT (ACCIDENTS INVOLVING INJURY SHOULD FIRST BE CALLED OR FAXED TO ORM AT (916) 376-3823, CALMET 480-3823, FAX (916) 376-2377)</td>
</tr>
<tr>
<td><em>CONFIDENTIAL INFORMATION</em></td>
</tr>
<tr>
<td>DO NOT RELEASE TO OTHER PARTIES WITHOUT CONSENT OF THE OFFICE OF RISK AND INSURANCE MANAGEMENT</td>
</tr>
</tbody>
</table>

#### NAME
- DRIVER
- OWNER

#### DRIVING RECORD
- LICENSE NUMBER
- NO. OF INCIDENTS
- POINTS

#### VEHICLE INFORMATION
- LICENSE NUMBER
- YEAR
- MAKE

#### ACCIDENT LOCATION
- (Address/Area)
- (City/State)
- (County)

#### ROAD CONDITIONS
- WEATHER CONDITIONS
- TRAFFIC CONDITIONS

#### POLICE REPORT
- MADE
- OTHER

#### CONTACT INFORMATION
- OFFICE ADDRESS
- HOME ADDRESS
- MAILING ADDRESS

---

### VEHICLE AND ACCIDENT INFORMATION

<table>
<thead>
<tr>
<th>NAME</th>
<th>AGE</th>
<th>ADDRESS</th>
<th>HOSPITAL</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

---

### WITNESS INFORMATION

<table>
<thead>
<tr>
<th>NAME</th>
<th>TELEPHONE</th>
<th>ADDRESS</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

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### VEHICLE PASSENGER INFORMATION

<table>
<thead>
<tr>
<th>NAME</th>
<th>ADDRESS</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

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(CONTINUE ON REVERSE)
# State Driver Accident Review

**Supervisor’s Review - For Departmental Accident Prevention**

**Purpose:** To have supervisor investigate each driver accident, report facts and circumstances, confirm that the State vehicle was used on State business, and initiate or recommend action to achieve accident prevention.

**How:** Use sources of information listed on the back of this form. Report on all accidents, regardless of who was hurt, what property was damaged, or who was responsible. (SAM 2430)

**Who:** Supervisor who authorized the employee to drive on State business must prepare this report, code the type of accident, and forward it to the reviewing officer/safety coordinator within five days from the date of the accident. Attach STD. 274 to the departmental copies of STD. 270 (if applicable). If STD. 270 is not required, send a copy of STD. 274 to the Office of Risk and Insurance Management, Health and Safety Unit.

**Reviewing Officer:** You are responsible for the quality (accuracy and completeness) of the supervisor’s report and to initiate follow-up action.

<table>
<thead>
<tr>
<th>1. Driver's Name</th>
<th>2. Organization Unit and Department</th>
<th>3. Date of Accident</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

4. How did accident occur?

5. What driving rules, vehicle laws, or violations contributed to the cause of the accident?

6. Supervisor’s action taken, or recommendation for superiors to put into effect. (See back for suggestions)

7. Signature and title of supervisor

8. Reviewing officer:
   - I concur [ ]
   - I do not concur [ ]
   - With supervisor:
   - My evaluation and action taken:

9. How was the driver informed of your evaluation and follow-up action:
   - Verbal discussion [ ]
   - Written memo [ ]
   - Verbal and written [ ]

10. Signature and title of reviewer

## Use of University and Private Vehicles Guideline

**STATE DRIVER ACCIDENT REVIEW**

**SOURCES OF INFORMATION INVESTIGATED BY SUPERVISOR IN ADDITION TO STD. 270 PREPARED BY DRIVER**

<table>
<thead>
<tr>
<th>DID YOU?</th>
<th>YES</th>
<th>NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>Question State Driver</td>
<td>☐</td>
<td>☑</td>
</tr>
<tr>
<td>Go to scene of accident</td>
<td>☐</td>
<td>☑</td>
</tr>
<tr>
<td>Closely examine seat belts and safety equipment</td>
<td>☐</td>
<td>☑</td>
</tr>
<tr>
<td>Examine mechanical defects</td>
<td>☐</td>
<td>☑</td>
</tr>
<tr>
<td>Read police report and citations</td>
<td>☐</td>
<td>☑</td>
</tr>
<tr>
<td>Review DL-254, Abstract of license records Department of Motor Vehicles</td>
<td>☐</td>
<td>☑</td>
</tr>
<tr>
<td>Review driver’s file – Department records</td>
<td>☐</td>
<td>☑</td>
</tr>
<tr>
<td>Ask about any distractions or attention diverters, prior to accident i.e., cellphone, eating, reaching, talking</td>
<td>☐</td>
<td>☑</td>
</tr>
<tr>
<td>Consider, was our driver influenced by fatigue, illness, medicine or alcohol? IF YES, EXPLAIN</td>
<td>☐</td>
<td>☑</td>
</tr>
</tbody>
</table>

**GIVE DATE OF DEFENSIVE DRIVER TRAINING**

<table>
<thead>
<tr>
<th>DATE</th>
</tr>
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<tbody>
<tr>
<td></td>
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</tbody>
</table>

**SOME ACTION SUGGESTIONS AND RECOMMENDATIONS (EXPLAIN ON OTHER SIDE)**

- Driver habits need to be observed in traffic
- Our driver was a contributing factor (memo to driver)
- Further training be provided (when, by whom and type)
- Departmental policy or local rules be modified
- Driver be disciplined (special action suggested)
- Ask accident review board to advise supervisor
- No further personnel action be taken
- Recommend removal from driving status
- Discuss cumulative driver record
- Recommend new or change of traffic flow change or improve equipment
- Ask for expert consultation

**SUPERVISOR -- CLASSIFY FOR DEPARTMENTAL REPORTING**

**TYPE OF VEHICLE ACCIDENT:**

<table>
<thead>
<tr>
<th>Collision with other vehicle</th>
<th>Solo Accident</th>
<th>Striking Pedestrian</th>
</tr>
</thead>
<tbody>
<tr>
<td>2. Lost control</td>
<td>14. Lost control</td>
<td>22. Not in a crosswalk</td>
</tr>
<tr>
<td>3. Hit other vehicle in rear</td>
<td>15. Collided with stationary object</td>
<td>23. While backing</td>
</tr>
<tr>
<td>4. Hit from rear</td>
<td>16. Backing</td>
<td></td>
</tr>
<tr>
<td>5. Proceeding straight</td>
<td>17. Runaway vehicle</td>
<td></td>
</tr>
<tr>
<td>6. Crossed into opposing lanes</td>
<td>18. Lost load</td>
<td></td>
</tr>
<tr>
<td>7. Changing lanes</td>
<td>19. Mechanical failure</td>
<td></td>
</tr>
<tr>
<td>8. Making right turn</td>
<td>20. Struck or was struck by animal</td>
<td></td>
</tr>
<tr>
<td>9. Making left turn</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10. Backing</td>
<td></td>
<td></td>
</tr>
<tr>
<td>11. Mechanical failure</td>
<td></td>
<td></td>
</tr>
<tr>
<td>12. Collision with bicycle</td>
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</tbody>
</table>

**MISCELLANEOUS ACCIDENT**

<table>
<thead>
<tr>
<th>24. Explain</th>
<th></th>
</tr>
</thead>
</table>

**WAS ACCIDENT PREVENTABLE BY STATE DRIVER?**

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
</table>
### STD. 377 – Home Storage Permit


**INSTRUCTIONS:**
1. The Vehicle Home Storage Request/Permit must be renewed annually.
2. Before completing this Request, refer to excerpts from the Guidelines for Approval on reverse.
3. Retain original permit for current and four previous fiscal years.
4. The annual summary report is due July 31 and is required to include at a minimum the total number of home storage permits and name and telephone number of point of contact as well as additional information as directed by the DGS.
5. Submit annual report to:

   **Department of General Services**
   **Office of Fleet and Asset Management**
   1700 National Drive, Sacramento, CA 95834

<table>
<thead>
<tr>
<th>DEPARTMENT</th>
<th>DATE REQUESTED</th>
<th>VEHICLE OPERATOR'S NAME</th>
<th>AGENCY PERMIT NUMBER</th>
<th>EXPIRATION DATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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<table>
<thead>
<tr>
<th>DIVISION/UNIT</th>
<th>OFFICE TELEPHONE (Call/Ext.)</th>
<th>CLASSIFICATION</th>
<th>WORKING HOURS</th>
</tr>
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<tbody>
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<table>
<thead>
<tr>
<th>OFFICE ADDRESS (Street and Number)</th>
<th>HOME ADDRESS (Street and Number) (See Privacy Statement below)</th>
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<tbody>
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<table>
<thead>
<tr>
<th>(City)</th>
<th>(State)</th>
<th>(Zip Code)</th>
<th>(City)</th>
<th>(State)</th>
<th>(Zip Code)</th>
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<table>
<thead>
<tr>
<th>OFFICIAL BUSINESS MILES TRAVELED PER MONTH</th>
<th>DISTANCE FROM HOME TO OFFICE</th>
<th>DISTANCE FROM HOME TO WORK LOCATION</th>
<th>DISTANCE FROM OFFICE TO WORK LOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>NUMBER OF TIMES PER MONTH VEHICLE TO BE STORED AT HOME</th>
<th>NUMBER OF TIMES PER MONTH VEHICLE TO BE STORED AT A STATE FACILITY</th>
<th>STATE FACILITY STORAGE LOCATION</th>
</tr>
</thead>
<tbody>
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</table>

**IF YOU DRIVE AN ASSIGNED VEHICLE OR ALWAYS UTILIZE THE SAME VEHICLE, PLEASE PROVIDE THE FOLLOWING INFORMATION:**

<table>
<thead>
<tr>
<th>VEHICLE YEAR</th>
<th>MAKE</th>
<th>MODEL</th>
<th>VIN</th>
<th>LICENSE PLATE NUMBER</th>
</tr>
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<tbody>
<tr>
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</table>

**GEOGRAPHIC AREA WHERE TRAVEL OCCURS**

**PURPOSE OF TRAVEL/NATURE OF WORK**

**CIRCUMSTANCES NECESSITATING HOME STORAGE**

Please refer to the back of this form under this heading for the six circumstances that allow for home storage, and fill-in all the circles that apply. (Must meet at least one of the six criteria.)

- [ ]
- [ ]
- [ ]
- [ ]
- [ ]
- [ ]

**Employees, Supervisors, and Approving Officers are responsible for having read the excerpts from the Evaluation Guidelines on the reverse of this form.**

**EMPLOYEE'S SIGNATURE**

**PRINT NAME**

**DATE SIGNED**

**THIS REQUEST IS APPROVED FOR**

- [ ] THREE MONTHS BEGINNING [ ] ENDING
- [ ] ONE YEAR BEGINNING [ ] ENDING

**THIS REQUEST IS**

- [ ] NEW
- [ ] RENEWAL
- [ ] DISAPPROVED

**SUPERVISOR'S SIGNATURE**

**PRINT NAME**

**POSITION/CLASSIFICATION**

**DATE SIGNED**

**APPROVING OFFICER'S SIGNATURE (Department Head, Deputy, or Chief Administrative Officer)**

**PRINT NAME**

**TITLE**

**DATE SIGNED**

**PRIVACY STATEMENT**

Pursuant to the Federal Privacy Act (P.L. 95-549) and the Information Practices Act of 1977 (Civil Code Sections 1798, at seq.), the principal purpose for the employer's home address is to administer the Vehicle Home Storage program. Failure to provide the information may delay processing of the request. No disclosure of personal information will be made unless permissible under Article 6, Section 1798.17 of the Information Practices Act. Each individual has the right to inspect personal information in records maintained on the individual. The responsibility for maintenance of the information rests in the chief administrative officer of the employing department.
Use of University and Private Vehicles Guideline
March 2014

STATE OF CALIFORNIA - OFFICE OF FLEET AND ASSET MANAGEMENT
VEHICLE HOME STORAGE REQUEST/PERMIT
STD. 377 (REV 8/2010) (REVERSE)

All State employees with the sole exception of elected officials are required by law to meet the following usage criteria.

GUIDELINES FOR APPROVAL

Following are excerpts from the Government Code and the Department of Personnel Administration Regulations provided for assistance in determining what is appropriate vehicle use and what is misuse. It is important that the signatories (employee, supervisor and approving officer) read and understand their responsibilities and liabilities prior to approval of the Vehicle Home Storage Request/Permit.

GOVERNMENT CODE

§ 19993.1. Restrictions of use to conduct of state business; carpool or vanpool program

State-owned motor vehicles shall be used only in the conduct of state business. State business shall include the operation of state-owned vehicles as commuter vehicles in a carpool or vanpool program authorized by a state agency; provided that a daily, weekly, or monthly fee is charged that is adequate to reimburse the state for the cost of providing such vehicles for such purpose. No state officer or employee shall use, or permit the use of, any state-owned motor vehicle other than in the conduct of state business.

§ 19993.6. Suspension from state service for violations; notice; answer; hearing

The department, upon its own initiative, may suspend from state service without pay for a period not exceeding 30 days, any officer or employee of this state exempt from civil service for violating this chapter or the rules and regulations adopted pursuant thereto.

CALIFORNIA CODE OF REGULATIONS

TITLE 2 - DEPARTMENT OF PERSONNEL ADMINISTRATION

599.880. Storage of State-Owned Motor Vehicles.

(a) When a state-owned vehicle is to be stored frequently at or in the vicinity of an employee’s home, regardless of the reason, a permit must be obtained in advance from his/her department. The permit must be signed by the department head, a deputy, or the chief administrative officer. The Department of General Services will prescribe the form and procedures relating to such permits. Permits will be available for review by the Department of General Services. At the discretion of General Services, any agency may be required to submit permits to it for final approval. For the purpose of enforcing this rule, “frequently” is defined as storing a state-owned vehicle at an employee’s home, or in the vicinity thereof, for more than 72 hours over a 12-month period or more than 36 hours over any three-month period. (Register 86, No. 26-6-38-56)

599.885. Actual Costs and Liability Therefor.

(a) An employee shall be liable to the State for the actual costs to the State attributable to his/her misuse of a state-owned motor vehicle. Where, however, and to the extent that a superior directs the misuse, the superior and not the subordinate shall be liable. (Register 76, No. 48-11-27-76)

STATE ADMINISTRATIVE MANUAL

HOME STORAGE
(Re ui sed from 4144 and Revised 6/96)

Storage of State-owned mobile equipment at an employee’s residence on a regular basis requires an approved Vehicle Home Storage Request/Permit form, STD. 377, be on file with the employee’s department and be submitted to the Department of General Services for review upon request.

OFFICE OF FLEET AND ASSET MANAGEMENT

HANDBOOK HOME STORAGE

Agencies/departments are responsible for monitoring, approving and maintaining current Vehicle Home Storage Request/Permit, STD. 377, for the storage of state-owned mobile equipment at a state employee’s home.

The STD. 377 is signed and approved by the:

- Supervisor, and
- Department head, deputy or chief administrative officer.

At the discretion of DGS, the Office of Fleet and Asset Management.

Circumstances Necessitating Home Storage

Pursuant to the Department of Personnel Administration (DPA) General Civil Service Rules 599.802, unless an employee meets one of the six exceptions to this DPA Rule below, driving to or from the employee’s home or the vicinity thereof after the completion of the employee’s workday is considered a misuse of a state-owned vehicle. A Home Storage Permit is required when an employee meets at least one of these exceptions and stores the State vehicle at or in the vicinity of his/her home on a “frequent” basis as defined by CCR 599.880.

1. The employee departs or returns regularly from official trips away from the employee’s headquarters under circumstances that make it impractical to use other means of transportation.

2. The employee departs or returns regularly from official trips away from the employee’s headquarters and the employee’s home is reasonably en route to or from the employee’s headquarters or work site.

3. The employee uses the vehicle to conduct State business on the same day or before working hours on the succeeding work day. The more possibility that the vehicle may be used outside of business hours by an employee “on call” does not qualify.

4. The employee responds to urgent or emergency calls outside scheduled working hours.

5. State, other government entity or commercial parking is not available.

6. The employee’s duties require the employee to work unplanned overtime on a regular basis with the result that no other practical means of getting home is available.

Tax Consideration and Fringe Benefits Associated with State Vehicle Usage

State employees must report the taxable amount monthly on the State Controller’s Office (SCO) form STD. 636, Non-USPS Adjustment Request - Values (Fringe Benefit/Employee Business Expense) and submit to their Department’s Human Resources Unit. Please refer to Federal Internal Revenue Service Publication 15-B for tax consequences.

Employers must apply facts and circumstances on a case-by-case basis to determine taxable “personal use.” The SCO Payroll Procedures Manual (PPM) Section N 129.1 has information that covers the taxable event triggered by State vehicle use, as well as the reportable/taxable amount to report. PPM Section N 129.1 also includes information regarding the exceptions to the taxable reporting requirements (e.g. “Qualified Non-Personal Use Vehicles”). The PPM is available on the SCO website at http://www.sco.ca.gov/ppm_ppm.html
OK, YOU’VE HAD A MOTOR VEHICLE ACCIDENT, SO NOW WHAT HAPPENS?

Well, that depends on who you are and when we’re talking about. Hopefully, the following will help explain “Who’s On First.”

You are the state driver and it is immediately following the accident.

- At the accident scene, do not admit fault or make any promises that the state will pay for any damages. Using the Std 269 card that should be in your glove compartment, write down as much information as you can. Tear off the perforated part and give it to the other driver so he/she will know who you are and how to contact us.
- If there were injuries to non-state parties, or if the other party suffered significant property damage, report the accident to the Office of Risk and Insurance Management (ORIM) by telephone at (916) 376-5302. Complete the Std 270 as soon as possible. Have your supervisor or safety coordinator review the Std 270 and sign it.
- Immediately FAX a copy of the accident report (signed by employee and supervisor/safety coordinator) to the ORIM at 916-376-5277.
- The original Std 270 must be mailed to the ORIM within 48 hours following the accident.

If you are contacted by the other driver, their insurance company or their attorney, give the caller no written nor recorded statements and refer them to the ORIM.

You are the state driver’s immediate supervisor or safety coordinator.

- Review and co-sign the Vehicle Accident Report (Std 270) to attest to the fact that the employee was on official state business.
- Investigate the accident to determine if it was preventable.
- Complete the Supervisor’s Review of Motor Vehicle Accident (Std 274).
- Mail Std 274 to the ORIM at the following address:
  ORIM, Claims Unit
  707 Third Street, First Floor
  West Sacramento, CA 95605

Whoever you are, if contacted by the claimant, it’s OK to tell them the following:

- The ORIM handles and makes all the decisions on accident claims. (“All I do is report them to Sacramento”). Make neither promises nor commitments to the claimants that their claim will be paid!
- Refer claimants directly to the ORIM (916-376-5302 or 1-800-900-3634) to expedite the handling of their claim.
• If claimant wishes to protect themselves from the six-month claim-filing statute of limitations, they may also file a formal claim against the CSU. Information on how to file a claim with the CSU can be found at: http://www.calstate.edu/risk_management/claims/ or through the campus risk manager. The claim form must be completed and submitted prior to six months after the accident.

• In order to substantiate and document their property damage claim, the claimant must provide the ORIM with a written estimate(s) as follows:
  o One estimate if the repairs are less than $500
  o Two estimates if the repairs are more than $500

• If the claimant says that the “Motorists’ Bill of Rights” says they are only required to submit one estimate, tell them that is true, but only when one is dealing with his/her own insurance company.

• If the claimant’s car is not drivable, obviously they cannot obtain competitive repair estimates. The ORIM will handle this situation.

• The claimant may elect to have their own insurance company repair the damage if they have collision coverage. Their insurance company can then press their claim against the State and reimburse them. This is an option which is generally faster than making a claim against the State directly.

• If the claim is only for property damage, the claimant’s vehicle is drivable, and they are willing to allow you to delay forwarding the STD. 270 to the ORIM by a couple days (only) to allow them time to obtain and give you one or two repair estimates, you can then wait to send in the STD. 270 until you can attach the repair estimates to it. This approach, to be used only with a cooperative claimant, enables our office to obtain the entire package together at one time.

You are the state driver, and you have been served with a Small Claims Court summons and complaint.

• You will have to appear as ordered. The University General Counsel, ORIM, the Attorney General’s Office and/or Caltrans’ Legal Division cannot appear either with or on your behalf in Small Claims Court.

• Notify Campus Counsel and Risk Management. You should contact the ORIM to advise them. Campus Counsel and/or ORIM and they may be able to provide you with copies of documents as well as provide advice on how to proceed to defend yourself and your employer. We recommend that you take your supervisor or safety coordinator along with you to the trial.

• When you receive the verdict or judgment (usually by mail), call Campus Counsel and ORIM promptly to advise of the results.
You are the state driver, and you have been served with a Municipal or Superior Court summons and complaint.

- **Call Campus Counsel, Risk Management and ORIM immediately.** An answer must be filed within 30 days of service to avoid a default judgment, so do not delay in reporting.

If the above does not answer your particular question or address your situation, please contact Campus Counsel, Risk Management or call the ORIM at (916) 376-5302.
OK, YOU’VE HAD A RENT-A-CAR VEHICLE ACCIDENT, SO NOW WHAT HAPPENS?

The Office of Fleet Administration negotiates with rental car companies each year. A list of the selected vendors and contract provisions may be found at:

[www.ofa/services/CarRental.asp](http://www.ofa/services/CarRental.asp)

When vehicles are rented under the terms of these negotiated contracts there is no need to purchase ANY insurance as part of the rental contract. Rental car companies are responsible for any damage sustained to vehicles as well as any damages we cause third parties as a result of negligent operation of the vehicle, (up to $500,000 for any one accident). **Use of the negotiated contracts is highly encouraged. For the contract terms to apply, State identification must be presented to the rental car company at the time the vehicle is rented.**

Please note that claims related to rental vehicles goes through the State Office of Risk Management who holds the agreement with the approved Rental agencies.

*In addition* to following the procedure pursuant to “Ok, You’ve Had a Motor Vehicle Accident, So Now What Happens?” please note the following:

- Report the loss immediately to the rental car agency. The contact information should be located on the rental agreement. If after reporting the accident to the rental agency you are contacted by the rental agency, please refer them to the State Office of Risk Management. The State Office of Risk Management handles and makes all the decisions on accident claims. **Make no promises or commitments to the Rental Car agency.**
- Refer claimants directly to the State Office of Risk Management (916-376-5302 or 800-900-3634) to expedite the handling of their claim.
- Report the loss to the CSUDH Risk Manager.
Useful Website Resources

Risk Management/EHOS
http://www.csudh.edu/admfin/risk_management.shtml

State Office of Risk and Insurance Management (ORIM):
http://www.dgs.ca.gov/orim/Home.aspx

ORIM/Department of General Services online Defensive Driver Training:
http://www.dgs.ca.gov/orim/Programs/DDTOntlineTraining.aspx

DMV Employee Pull Notice Program:
http://www.dmv.ca.gov/vehindustry/epn/epngeninfo.htm

Systemwide Risk Management – Filing Claims:
http://www.calstate.edu/risk_management/claims/

Official California Legislative Information
http://www.leginfo.ca.gov/calaw.html