Introduction

What is NSSE?

The National Survey of Student Engagement (NSSE) collects information annually from samples of first-year and senior students about the nature and quality of their undergraduate experience. Colleges and universities in the US and Canada use NSSE to measure the extent to which their students engage in effective educational practices that are empirically linked with learning, personal development, and other desired outcomes, such as satisfaction, persistence, and graduation. NSSE data are used by faculty, administrators, researchers, and others for institutional improvement, accountability, and related purposes.

What are the 5 benchmarks of effective educational practices?

NSSE groups 42 survey questions into categories that comprise the five benchmarks of effective educational practices.

*Level of Academic Challenge*: measured by questions related to time spent preparing for class, amount of reading and writing, deep learning, and institutional expectations for academic performance.

*Active and Collaborative Learning*: measured by questions relating to the extent of class participation, working collaboratively with other students inside and outside of class, tutoring, and involvement with a community-based project.

*Student-Faculty Interaction*: measured by questions relating to the extent of talking with faculty members and advisors, discussing ideas from classes with faculty members outside of class, getting prompt feedback on academic performance, and working with faculty on research projects.

*Enriching Educational Experiences*: measured by questions related to the extent of interaction with students of different racial or ethnic backgrounds or with differing political opinions or values, using electronic technology, and participating in activities like internships, community service, study abroad, co-curricular activities, and culminating senior experience.

*Supportive Campus Environment*: measured by questions related to the extent to which students perceive the campus helps them succeed academically and socially, assists them in coping with non-academic responsibilities, and promotes supportive relationships among students and their peers, faculty members, and administrative personnel and offices.

†Information in this report is adapted from the 2010 Annual NSSE Survey Report. For more information, visit [http://nsse.iub.edu/](http://nsse.iub.edu/)
CSUDH 2010 NSSE Survey Results

First-Year Students

Sample = 1,131 | Response Rate = 20%

Gender

- Males 21%
- Females 79%

Ethnicity

- Hispanic/Latino 64%
- Black/African American 14%
- Asian/PI 5%
- Other 11%
- White 6%

Enrollment Status

- Full-Time 94%
- Part-Time 6%

Senior Students

Sample = 2,342 | Response Rate = 32%

Gender

- Males 28%
- Females 72%

Ethnicity

- Hispanic/Latino 35%
- Black/African American 24%
- Asian/PI 11%
- Other 11%
- White 19%

Enrollment Status

- Full-Time 64%
- Part-Time 36%
CSUDH 2010 NSSE Survey Results

What did our students have to say?

81% of students would likely choose to attend CSUDH if they had it to do over again.

86% of students rated their entire educational experience at CSUDH as good or excellent.

93% of first-year students reported that they worked harder than they thought they could to meet an instructor’s standards or expectations.

72% of senior students reported having participated in community service or volunteer work or planned to.

Link to complete survey questions and responses, for first-year students and senior students.

How do CSUDH students compare to students at other institutions on the 5 benchmarks of effective educational practices?

Both first-year and senior students attending CSUDH responded similarly to students at other institutions on all five benchmarks of effective educational practices.

Link to benchmark comparisons between CSUDH and Carnegie class.

ADDITIONAL INFORMATION

Want to know more?

Look here for additional analyses of first-year students by ethnicity, gender, and first-generation college student status.
NSSE Benchmark Comparisons

Level of Academic Challenge (LAC)

What is LAC? Challenging intellectual and creative work is central to student learning and collegiate quality. Colleges and universities promote high levels of student achievement by emphasizing the importance of academic efforts and setting high expectations of student performance. This benchmark measures such items as:

- Hours spent preparing for class
- Number of assigned textbooks
- Number of written papers or reports by length of paper
- Coursework emphasis on analysis, synthesis, making judgments, and applying theories or concepts
- Working hard to meet instructor’s standards or expectations
- Spending significant amount of time studying and on academic work

### 2010 Benchmark Means Comparison

<table>
<thead>
<tr>
<th></th>
<th>CSU Dominguez Hills</th>
<th>Carnegie Class***</th>
</tr>
</thead>
<tbody>
<tr>
<td>First-Year *</td>
<td>52.4</td>
<td>53.3</td>
</tr>
<tr>
<td>Senior **</td>
<td>58.5</td>
<td>56.9</td>
</tr>
</tbody>
</table>

* First-Year sig. = ns; effect size = -.07  ** Senior sig. = p<.05; effect size = .11 | The small effect size indicates that the differences in scores between CSUDH and Carnegie Class would generally not be considered meaningful.

### CSUDH Multi-Year Benchmark Means

<table>
<thead>
<tr>
<th></th>
<th>First-Year</th>
<th>Senior</th>
</tr>
</thead>
<tbody>
<tr>
<td>2004</td>
<td>51.1</td>
<td>56.1</td>
</tr>
<tr>
<td>2007</td>
<td>50.5</td>
<td>56.1</td>
</tr>
<tr>
<td>2010</td>
<td>52.4</td>
<td>58.5</td>
</tr>
</tbody>
</table>

For more information about NSSE benchmark scores, please visit nsse.iub.edu/pdf/NSSE Multi-Year Data Analysis Guide.pdf

*** 2005 Basic Carnegie Class = Master’s L: Master's Colleges and Universities (larger programs)
NSSE Benchmark Comparisons

Active and Collaborative Learning (ALC)

What is ACL? Students learn more when they are intensely involved in their education and asked to think about what they are learning in different settings. Collaborating with others in solving problems or mastering difficult material prepares students for the messy, unscripted problems they will encounter daily during and after college. This benchmark measures such items as:

- Asked questions in class or contributed to class discussions
- Made a class presentation
- Worked with students on projects during class or with classmates outside of class to prepare class assignments
- Tutored or taught other students (paid or voluntary)
- Participated in a community-based project (e.g. service learning) as part of a regular course
- Discussed ideas from readings or classes with other outside of class (students, family members, co-workers)

### 2010 Benchmark Means Comparison

<table>
<thead>
<tr>
<th></th>
<th>CSU Dominguez Hills</th>
<th>Carnegie Class***</th>
</tr>
</thead>
<tbody>
<tr>
<td>First-Year</td>
<td>43.2</td>
<td>43.3</td>
</tr>
<tr>
<td>Senior</td>
<td>53.3</td>
<td>51.8</td>
</tr>
</tbody>
</table>

* First-Year sig. = ns; effect size = -.01  ** Senior sig. = p<.05; effect size = .08  | The small effect size indicates that the differences in scores between CSUDH and Carnegie Class would generally not be considered meaningful.

### CSUDH Multi-Year Benchmark Means

<table>
<thead>
<tr>
<th></th>
<th>First-Year</th>
<th>Senior</th>
</tr>
</thead>
<tbody>
<tr>
<td>2004</td>
<td>50.6</td>
<td>53.0</td>
</tr>
<tr>
<td>2007</td>
<td>41.4</td>
<td>39.1</td>
</tr>
<tr>
<td>2010</td>
<td>53.3</td>
<td>43.2</td>
</tr>
</tbody>
</table>

For more information about NSSE benchmark scores, please visit [nsse.iub.edu/pdf/NSSE Multi-Year Data Analysis Guide.pdf](http://nsse.iub.edu/pdf/NSSE Multi-Year Data Analysis Guide.pdf)

*** 2005 Basic Carnegie Class = Master’s L: Master’s Colleges and Universities (larger programs)
NSSE Benchmark Comparisons

Student-Faculty Interaction (SFI)

What is SFI? Students learn firsthand how experts think about and solve critical problems by interacting with faculty members inside and outside the classroom. As a result, their teachers become role models, mentors, and guides for continuous, life-long learning. This benchmark measures such items as:

- Discussed grades or assignments with an instructor
- Talked about career plans with a faculty member or advisor
- Discussed ideas from readings or classes with faculty members outside of class
- Worked with faculty members on activities other than coursework (committees, orientation, student-life)
- Received prompt written or oral feedback from faculty on academic performance
- Worked on a research project with a faculty member outside of course or program requirements

<table>
<thead>
<tr>
<th>2010 Benchmark Means Comparison</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CSU Dominguez Hills</strong></td>
</tr>
<tr>
<td>First-Year *</td>
</tr>
<tr>
<td>Senior **</td>
</tr>
</tbody>
</table>

* First-Year sig. = ns; effect size = -.11  ** Senior sig. = p<.01; effect size = -.22 | The small effect size indicates that the differences in scores between CSUDH and Carnegie Class would generally not be considered meaningful.

<table>
<thead>
<tr>
<th>CSUDH Multi-Year Benchmark Means</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>First-Year</strong></td>
</tr>
<tr>
<td>2004</td>
</tr>
<tr>
<td>2007</td>
</tr>
<tr>
<td>2010</td>
</tr>
</tbody>
</table>

For more information about NSSE benchmark scores, please visit [nsse.iub.edu/pdf/NSSE Multi-Year Data Analysis Guide.pdf](nsse.iub.edu/pdf/NSSE Multi-Year Data Analysis Guide.pdf)

*** 2005 Basic Carnegie Class = Master's L: Master's Colleges and Universities (larger programs)
NSSE Benchmark Comparisons
Enriching Educational Experiences (EEE)

What is EEE? Complementary learning opportunities enhance academic programs. Diversity experiences teach students valuable things about themselves and other. Technology facilitates collaboration between peers and instructors. Internships, community service, and senior capstone courses provide opportunities to integrate and apply knowledge. This benchmark measures such items as:

- Hours spent participating in co-curricular activities, practicum, internship, field experience, co-op experiences, clinical assignment, community service, or volunteer work
- Foreign language coursework and study abroad
- Culminating senior experience (capstone course, senior project or thesis, comprehensive exam)
- Conversations with students of differing religious beliefs, political opinions, personal values, race/ethnicity
- Using electronic medium to discuss or complete an assignment

2010 Benchmark Means Comparison

<table>
<thead>
<tr>
<th></th>
<th>CSU Dominguez Hills</th>
<th>Carnegie Class***</th>
</tr>
</thead>
<tbody>
<tr>
<td>First-Year *</td>
<td>26.4</td>
<td>26.7</td>
</tr>
<tr>
<td>Senior **</td>
<td>33.5</td>
<td>38.3</td>
</tr>
</tbody>
</table>

* First-Year sig. = ns; effect size = -.02  ** Senior sig. = p<.01; effect size = -.27 | The small effect size indicates that the differences in scores between CSUDH and Carnegie Class would generally not be considered meaningful.

CSUDH Multi-Year Benchmark Means

<table>
<thead>
<tr>
<th></th>
<th>First-Year</th>
<th>Senior</th>
</tr>
</thead>
<tbody>
<tr>
<td>2004</td>
<td>33.4</td>
<td>27.3</td>
</tr>
<tr>
<td>2007</td>
<td>32.7</td>
<td>23.2</td>
</tr>
<tr>
<td>2010</td>
<td>33.5</td>
<td>26.4</td>
</tr>
</tbody>
</table>

For more information about NSSE benchmark scores, please visit nsse.iub.edu/pdf/NSSE Multi-Year Data Analysis Guide.pdf

*** 2005 Basic Carnegie Class = Master’s L: Master's Colleges and Universities (larger programs)
NSSE Benchmark Comparisons
Supportive Campus Environment (SCE)

What is SCE? Students perform better and are more satisfied at colleges that are committed to their success and cultivate positive working and social relations among different groups on campus. This benchmark measures such items as:

- Campus environment provides the support you need to help you succeed academically
- Campus environment helps you cope with your non-academic responsibilities (work, family, etc.)
- Campus environment provides the support you need to thrive socially
- Quality of relationships with other students
- Quality of relationships with faculty members
- Quality of relationships with administrative personnel and offices

### 2010 Benchmark Means Comparison

<table>
<thead>
<tr>
<th></th>
<th>CSU Dominguez Hills</th>
<th>Carnegie Class***</th>
</tr>
</thead>
<tbody>
<tr>
<td>First-Year</td>
<td>61.7</td>
<td>62.3</td>
</tr>
<tr>
<td>Senior</td>
<td>59.8</td>
<td>59.3</td>
</tr>
</tbody>
</table>

* First-Year sig. = ns; effect size = -.03  ** Senior sig. = ns; effect size = .02 | The small effect size indicates that the differences in scores between CSUDH and Carnegie Class would generally not be considered meaningful.

### CSUDH Multi-Year Benchmark Means

<table>
<thead>
<tr>
<th></th>
<th>First-Year</th>
<th>Senior</th>
</tr>
</thead>
<tbody>
<tr>
<td>2004</td>
<td>66.7</td>
<td>55.6</td>
</tr>
<tr>
<td>2007</td>
<td>60.7</td>
<td>58.0</td>
</tr>
<tr>
<td>2010</td>
<td>61.7</td>
<td>59.8</td>
</tr>
</tbody>
</table>

For more information about NSSE benchmark scores, please visit nsse.iub.edu/pdf/NSSE Multi-Year Data Analysis Guide.pdf

*** 2005 Basic Carnegie Class = Master’s L: Master's Colleges and Universities (larger programs)
Additional analyses on first-year students


First-Generation College Students

The first-generation college student population increased significantly between 2004 (35.7%) to 2010 (58.6%). The ethnic distribution of first-generation students remained stable, with Hispanic students being the largest ethnic group within first-generation college students.

Overall, few differences were seen in background characteristics between first-generation and non-first generation college students. First-generation college students were more likely to live off-campus and to provide dependent care. Both groups attended college, primarily full-time, had a greater percentage of female attendees, and roughly 50% were employed.

First-generation and non-first-generation college students rated their entire educational experience about equally, with 98% of total first-year students giving ratings between fair to excellent.

Gender

No differences in the five benchmark scores were seen between genders. Both male and female first-year college students reported similar college experiences.

Ethnicity

A comparison of benchmark scores between the three predominant ethnic groups on campus, African American, Hispanic and white, show that students in these ethnic groups experienced different rates of enriching educational experiences. Hispanic first-year students reported less enriching educational experiences than both African American and white students. Scores of the remaining four benchmarks of effective educational practices were similar between the three ethnic groups.

*First-generation college student is defined as a student whose parents have no education beyond high school.